

THE CONNECTION

Board of Directors Approves Allocation

For the year 2017, Consumers Energy reported margins totaling \$2,656,628. At the May 2018 board meeting, the Board of Directors voted to allocate \$1,463,128 of those margins to the deferred patronage capital credits to be added to the revolving fund and credited on the books of the cooperative to each patron in proportion to the total electric revenues of the cooperative for the year 2017. This allocation is to be retired (paid) at a date in the future as determined by the board. The remaining \$1,193,500 of margins was allocated to the contingency reserve and statutory surplus accounts. These margins are allocated in this manner in order to keep these reserves funded as required by state law and cooperative policy. For more information on the allocation process, contact the Member Services Department at 800-696-6552 or info@consumersenergy.coop.



Consumers Energy's Board of Directors front row from L to R: John Ripley, Pat VonAhnen, Jeff Edler, Bill Hobson; back row: Mark Wampler, Bob Meimann, Allan Armbrrecht, Terry Benskin, Arden Greiner.

WIN

ONE OF TWO MONTHLY \$5 BILL CREDITS

THIS MONTH'S CONTEST:

How many lightning bolts like the one pictured here can you find in The Connection?



◆ ◆ ◆

Winners for the month of May:

Garry & Judith Engeltjes, Alleman David Schmitz, Nevada

Here's how to enter:

1. Answer the question or challenge posed each month.
2. Send answers to Consumers Energy with:
 - Name
 - Service address
 - Account number
 - Phone number
 - Email address

Email to: kglennex@consumersenergy.coop

Subject line: Contest

Mail to: Consumers Energy
2074 242nd Street
Marshalltown, IA 50158

3. Winners' names will be drawn at random and published in upcoming issues of *The Connection*.

July 2018

– Your Source for Power and Information

Dates To Remember:

- | | |
|----------|---------------------------------------|
| July 2 | Read Meters |
| July 3 | Bills Due |
| July 3 | Automatic Payments Deducted |
| July 4 | Independence Day Office Closed |
| July 11 | Mail Bills |
| July 25 | Automatic Payments Deducted |
| August 1 | Read Meters |
| August 3 | Bills Due |
| August 3 | Automatic Payments Deducted |



ANNUAL MEETING

EAT *BREAKFAST BURRITOS!* Breakfast 8:30 - 10:00 a.m.

PLAY *SCIENCE CENTER OF IOWA & BLANK IMAX DOME THEATER* Kids' Activities 8:30 - 10:00 a.m.
Kids' Movie 10:00 a.m.

LEARN Annual Business Meeting 10:00 a.m.

SATURDAY, AUGUST 25
CONSUMERS ENERGY'S
HEADQUARTERS
2074 242ND STREET
MARSHALLTOWN, IA 50158

www.consumersenergy.coop | info@consumersenergy.coop | 800-696-6552




ANNUAL MEETING

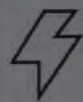
Katie J's Cakes & Catering will be serving up breakfast burritos with the help of Consumers Energy employees. Join us for breakfast, visit with neighbors, directors, and employees, and have a little fun before hearing about cooperative business.

The Science Center of Iowa will be at this year's Annual Meeting to do experiments with electricity! There will also be games and activities available as well as a movie in the Community Room during the business meeting.

At Consumers Energy's Annual Business Meeting, you will hear from cooperative leadership, the co-op's Youth Tour representative, and elect your board members.



MAKE SURE TO STAY UNTIL THE END OF THE MEETING!



THAT'S YOUR CHANCE TO WIN PRIZES!

10 prizes @ \$50  5 prizes @ \$100

TWO GRAND PRIZES!

6 months of \$80 bill credits!

New Employee Spotlight



Mitch grew up in Conrad, IA, with his parents and sister, Abby. Mitch comes to Consumers Energy after working at a small municipal electric company in Maquoketa and working on the road for MJ Electric. When not working, Mitch likes to boat in the summer and snowmobile in the winter.



Mitch Miller
Apprentice Lineman

Bridget was born in Granite City, IL, where she began elementary school, moved to Canada for a few years, then completed high school in Marshalltown. She currently lives in Grundy Center with her husband, Bill, and German shepherd, Chief. She has a son, Nick, who lives in Grundy Center, and a daughter, Jill, who attends Iowa State University. Bridget has a varied background with a lot of accounting experience as well as experience in sales, administration, and production. Bridget enjoys spending her free time biking, kayaking, walking, refinishing furniture, and shopping.



Bridget Itzen
Cost Accountant

Max grew up in Ferguson, IA, and graduated from East Marshall High School and Northwest Iowa Community College. Max's family includes his parents who farm, his sister who is a teacher, and his brother who is a loan officer. In his free time, Max enjoys hunting, fishing, and golfing.



Max Upah
Apprentice Lineman

WELCOME TO CONSUMERS ENERGY!

Consumers Energy participates in area scholarship presentations

The Scholarship Program at Consumers Energy grants ten \$1,000 scholarships to area students and was able to present some of these scholarships at local school ceremonies. For information on Consumers Energy's scholarship program, contact Member Service Representative (MSR) Tami Kerwood at 800-696-6552 or tkerwood@consumersenergy.coop.



Ballard High School – Director Pat VonAhnen, Scholarship winners Kate Rietz and Sydney Pierson, and MSR Tami Kerwood.



Marshalltown High School – Scholarship winners Blake Linsenmeyer and Sarah Jacobs with Director VonAhnen.



West Marshall High School – Scholarship winners Braelyn Lander and Wyatt Edler with Director VonAhnen.



East Marshall High School – Scholarship winner Seth Kilborn and Member Services Manager Gail Hull.



GMG High School – Director VonAhnen, Scholarship winner Haley Stahl, and General Manager Jim Kidd.



Emily Jacobs is Consumers Energy's 2018 Youth Tour representative.

YOUTH TOUR IS A FUN, FREE TRIP TO WASHINGTON, D.C., THAT TOOK PLACE THIS YEAR JUNE 7-14.

Students gain personal understanding of American history, learn about the cooperative business model, and exercise their roles as citizens by meeting their Representatives and Senators. While doing these things and seeing all sorts of tourist sights, these folks were making memories and lasting friendships!



FOR MORE INFORMATION, CONTACT MEMBER SERVICES REPRESENTATIVE TAMI KERWOOD AT 800-696-6552 OR TKERWOOD@CONSUMERSENERGY.COOP.



Here's a cool tip for your fridge!

Cover liquids and wrap foods stored in your refrigerator.

Uncovered foods release moisture, causing the compressor to work harder.





To stay safe during a thunderstorm...

Stay _____,
j o t j e f

Don't use items that _____ into electrical _____. Power surges from _____ can come through
q m v h p v u m f u t m j h i u o j o h
the cords and be _____.
e b o h f s p v t

Don't _____ your hands or take a _____ or _____ can conduct _____.
x b t l c b u i t i p x f s D p o e v d t f m f d u s j d j u z

_____ from windows and doors.
T u b x b x b z

Don't lie on _____ floors or lean against _____ walls. They conduct _____.
d p o d s f u f d p o d s f u f f m f d u s j d j u z

Don't touch anything _____ —bikes, playgrounds, fences.
n f u b m p v u t j e f

Stay away from open _____, _____, or the _____.
g j d m e t i j m m t c e b d i

Directions: On each blank provided, write the letter of the alphabet that comes right before the letter under the blank.

CONSUMERS ENERGY ELECTRIC WATER HEATER OFFERINGS

Marathon
WATER HEATERS



50-Gallon Marathon
\$700 plus tax
Retail Price: \$1,199 plus tax

- No rust, no corrosion— EVER!
- Toughest and strongest tank in the industry.
- Self-cleaning and more complete draining.
- Renowned durability and energy savings makes the total cost of ownership lower than typical water heaters.
- Foam insulation minimizes heat loss.
- Lightweight tank is easier to maneuver and position.
- Lifetime tank warranty on registered water heaters. Call Consumers Energy at 800-696-6552 for warranty claims or to purchase parts.
- Dimensions: 66 ¾" tall x 23 ½" diameter.

RUUD



50-Gallon Ruud
\$400 plus tax
Retail Price: \$938 plus tax



- Exclusive diagnostic system that verifies heating element operation. LEDs pinpoint the exact location of functioning or non-functioning heating elements.
- EverKleen™ self-cleaning device fights harmful sediment build-up which saves electricity, saves money, and improves tank life.
- Isolated tank design reduces conductive heat loss.
- Restored stainless steel heating elements prolong anode rod and tank life.
- Limited 8-year tank and parts warranty. Call Consumers Energy at 800-696-6552 for warranty claims or to purchase parts.
- Dimensions: 57" tall x 22 ¼" diameter.

For more information, call one of the co-op's Energy Advisors at 800-696-6552.

4th of July I Spy



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★ x _____ 🌸 x _____ 🚀 x _____ 🕶️ x _____ 🎆 x _____



Office Hours
7:30 am — 4:30 pm
Monday through Friday

Contact Us

2074 242nd Street • Marshalltown, Iowa 50158
Phone: 641-752-1593 • Toll-Free: 800-696-6552 
Fax: 641-752-5738 • E-mail: info@consumersenergy.coop
www.consumersenergy.coop

Directors:

Bill Hobson, President
Mark Wampler, Vice President
Pat VonAhnen, Secretary-Treasurer
Allan Armbrecht, Asst. Secretary-Treasurer
Terry Benskin
Jeff Edler
Arden Greiner
Bob Meimann
John Ripley

If you have an idea for a topic for The Connection, please contact Kippen Glenney at 800-696-6552 or kglenney@consumersenergy.coop.



Secure Payments System

844-201-7196

Make payment on your Consumers Energy account at your convenience!

Simply call the number - then you are able to store payment information for future payments. You will need your account number or the current phone number on your account.

This service is **FREE** and available 24 hours a day, 7 days a week, 365 days a year!

If you have questions, please contact the Member Services Department at 800-696-6552 or info@consumersenergy.coop.



On Friday, June 15, 2018, Consumers Energy experienced a major outage at the Alleman substation that was caused by a bird. This outage affected approximately 500 members for just over an hour. Unfortunately the same morning, the cooperative's phone line was down as well. We apologize for any inconvenience this caused. Crews had been dispatched prior to the phone issue.


MEMBER INFORMATION UPDATE

Consumers Energy needs current contact information for all members in the event of billing matters, planned outages, and emergency situations. Please send the requested information to the cooperative office.

Please print:

Name: _____ Account Number: _____

Home Phone: _____ Cell Phone: _____

Work Phone: _____  Email Address: _____

Service Address: _____

City/State: _____ Zip: _____

Email information to info@consumersenergy.coop, call to update information at 800-696-6552, or mail this information to:

Consumers Energy
2074 242nd Street
Marshalltown, IA 50158